**Cross-Agency Enterprise Process Model Library (EPC/BPMN)**

**Description:**  
Developed a comprehensive library of standardized and harmonized process models documenting current (“as-is”) and redesigned (“to-be”) workflows across multiple UN agencies and partner NGOs involved in humanitarian and development operations.

**Key Elements:**

* Created detailed BPMN diagrams for core financial processes such as multi-donor grant management, budget planning, and multi-currency fund disbursement reflecting UN financial regulations.
* Mapped procurement workflows to incorporate emergency procurement protocols critical in fragile contexts, ensuring compliance with UN procurement standards.
* Modeled HR lifecycle processes emphasizing onboarding and performance management for international and local staff, accommodating various contract types used by UN agencies.
* Included logistics and supply chain processes supporting last-mile delivery in remote, low-connectivity field locations.
* Highlighted inter-agency handoffs and collaboration points, facilitating seamless program implementation across organizations.
* Documented process inefficiencies and recommended optimizations to improve transparency, reduce manual errors, and accelerate decision-making.
* Maintained version control and secured approval from agency process owners via the UN Digital PMO platform.